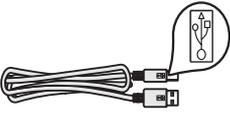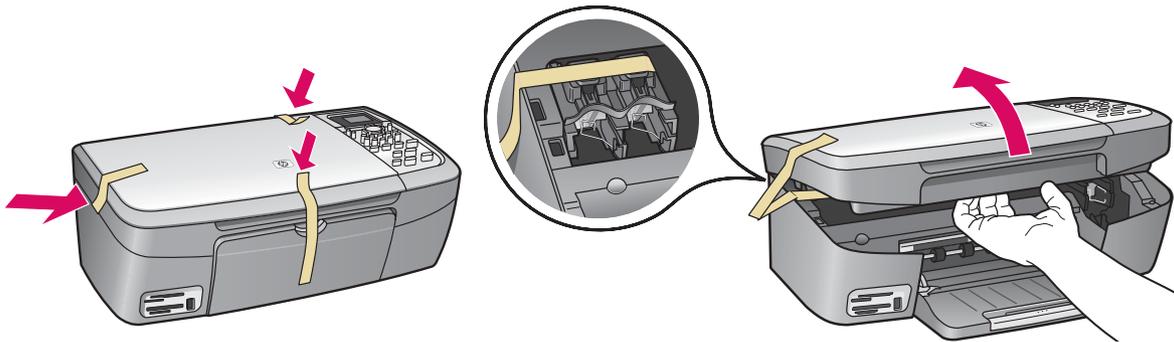# Start Here

1

Important: Do not connect the USB cable until Step 16 or software may not install properly. Follow the steps in order.
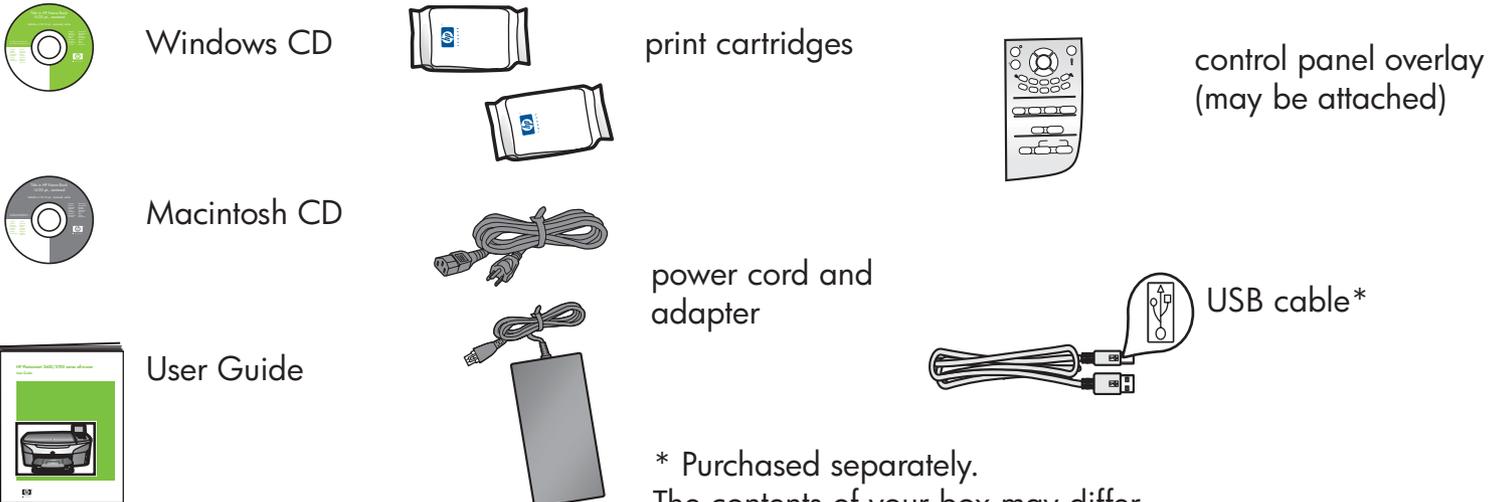
If you have problems during setup, see **Troubleshooting** in the last section.

2 Remove all tape

Lift the access door and remove tape inside the left side of the device.
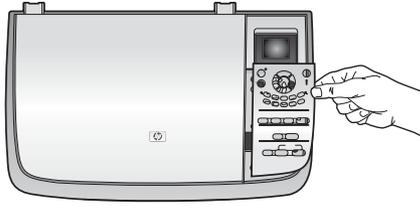
3 Locate components

Windows CD

print cartridges

control panel overlay
(may be attached)

Macintosh CD

power cord and adapter

USB cable*

User Guide

* Purchased separately.
The contents of your box may differ.
Your model may differ from images shown.
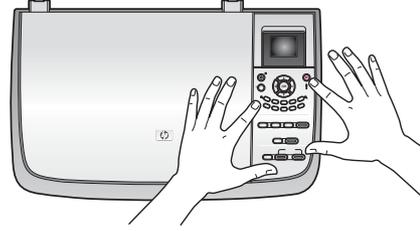
HP PSC 1600/2350 All-in-One series Setup Guide

4 Attach the control panel overlay (if not attached)

a Position the control panel overlay above the device.

b Press down firmly on all edges of the overlay to secure it.

The control panel overlay must be attached for the HP All-in-One to work!
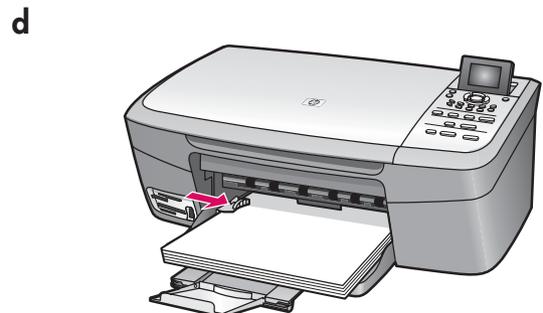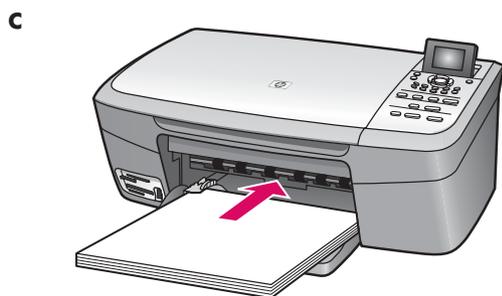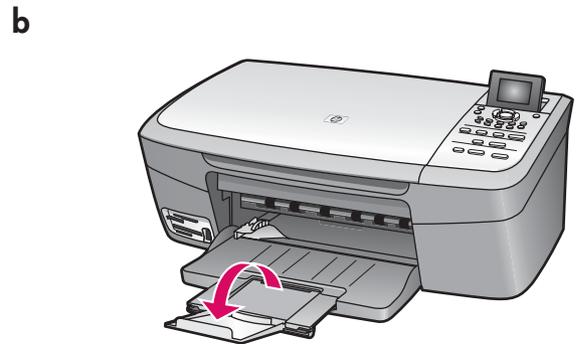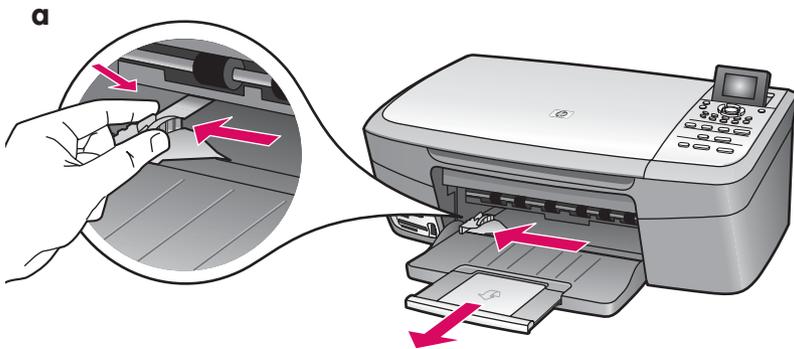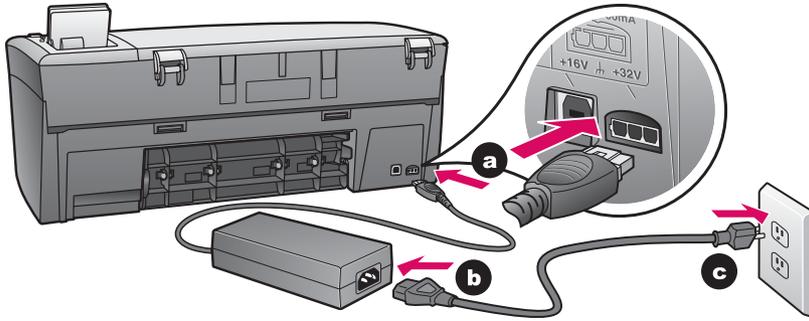
5 Lift the display

For best viewing, remove the protective film from the display.
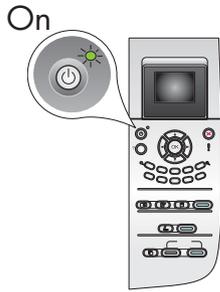
6 Load plain white paper

a

b

c

d

7 Connect the power cord and adapter

Important: Do not connect the USB cable until this guide instructs you to or the software may not install properly.

8 Press the On button and configure

On

a After you press the **On** button, the green light flashes, and then becomes solid. This may take up to a minute.

b Wait for the language prompt before continuing. To set your language and country/region, follow the instructions on the display. Use the arrow keys to navigate the menu. Press **OK** to confirm selections.

9 Open access door
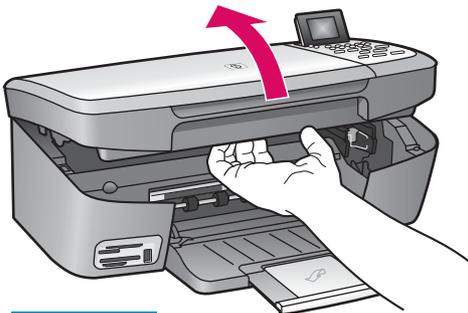
Lift the access door until it stops.

10 Remove tape from both cartridges
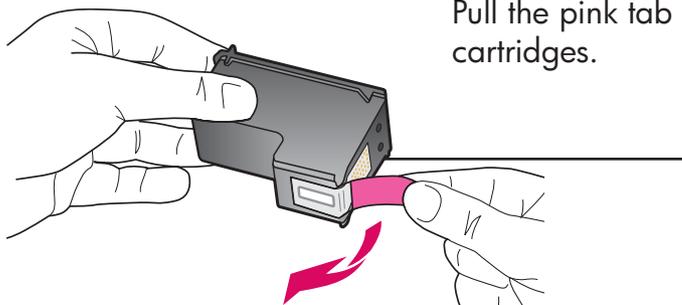
Pull the pink tab to remove the tape from **both** print cartridges.

Do not touch the copper-colored contacts or retape the cartridges.

11 Insert the tri-color print cartridge

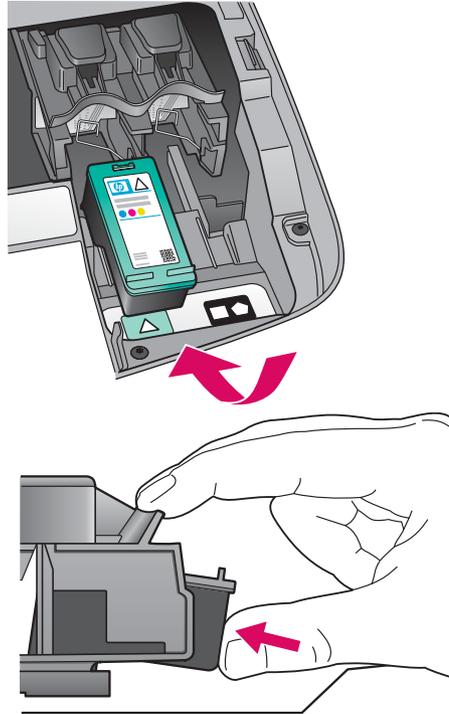The device must be **On** before you can insert the print cartridges.

a Hold the **tri-color** print cartridge with the HP label facing up.

b Place the **tri-color** print cartridge in front of the **left** slot.

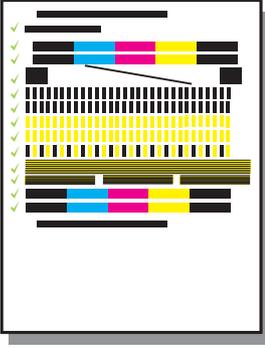**c** Push the cartridge firmly into the slot until it snaps into place.

12 Insert the black print cartridge
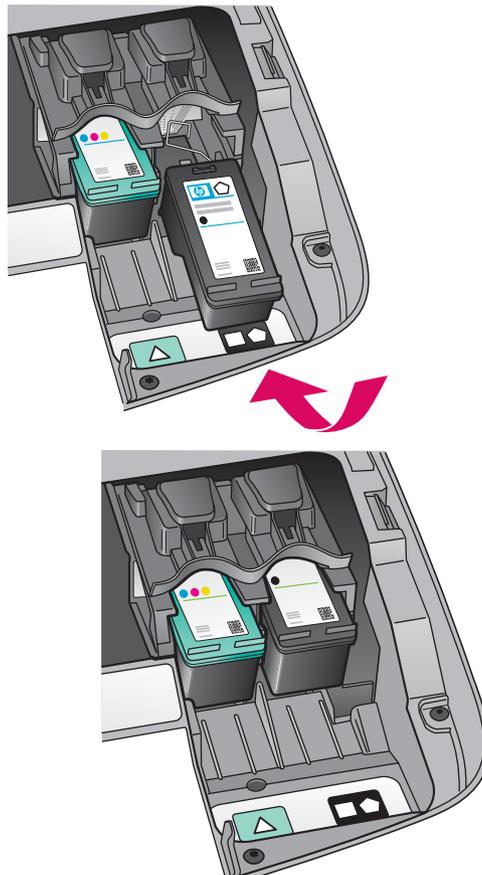
a Hold the **black** print cartridge with the HP label facing up.

b Place the **black** print cartridge in front of the **right** slot.

c Push the cartridge firmly into the slot until it snaps into place.

d Close the access door.

13 Align the print cartridges

a Press **OK** at each of the prompts on the control panel to start print cartridge alignment.

The alignment may take a few minutes.

b After the page prints, alignment is complete. Check the display for the status, and then press **OK**. If it fails, see **Troubleshooting** in the last section.

Recycle or discard the alignment page.

If you are not connecting the device to a computer, continue to the User Guide for information on how to get started.
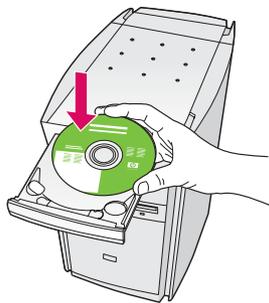
14 Turn on your computer

a Turn on your computer, login if necessary, and then wait for the desktop to appear.

b Close any open programs.
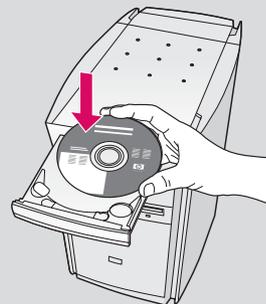
15 Insert the correct CD

Windows Users:

a Insert the HP All-in-One **Windows** CD.

b Follow the onscreen instructions.

> If the startup screen does not appear, double-click **My Computer,** double-click the **CD-ROM** icon, and then double-click **setup.exe**.

Macintosh Users:

Insert the HP All-in-One **Macintosh** CD. Go to the next step before installing software.

16 Connect the USB cable

Windows Users:

You may have to wait several minutes before you see the onscreen prompt to connect the USB cable. Once the prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to **any USB port** on your computer.

If you do not see this screen, see **Troubleshooting** in the last section.

Macintosh Users:

Connect the USB cable to the port on the back of the HP All-in-One, and then to **any USB port** on your computer.
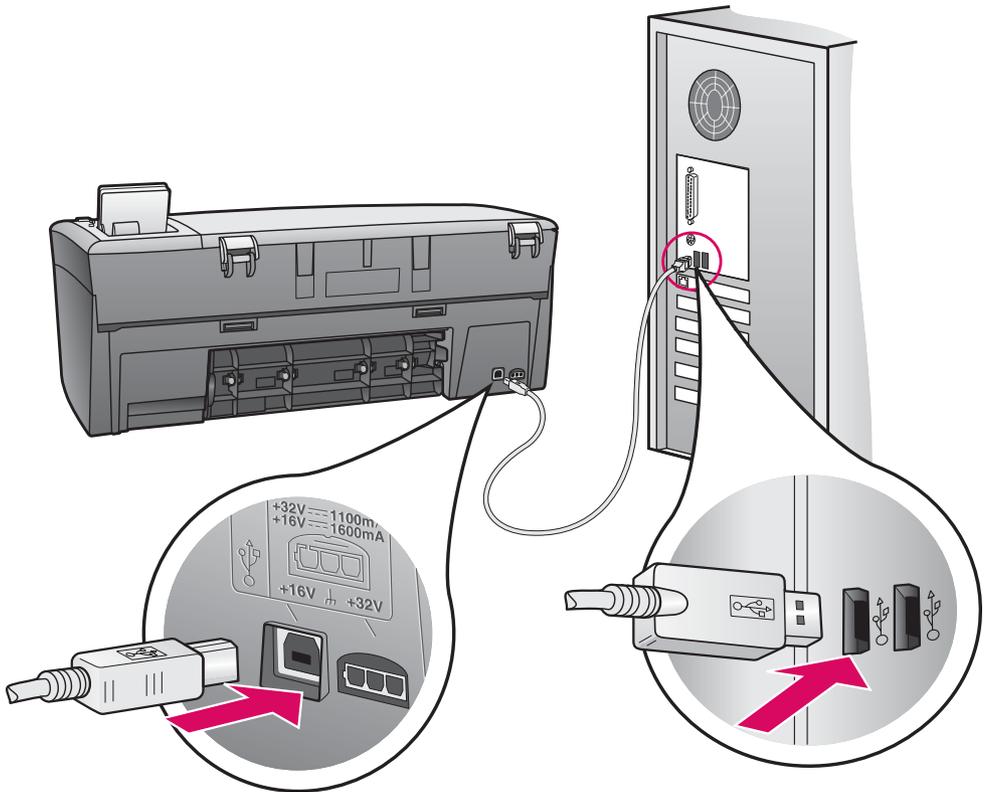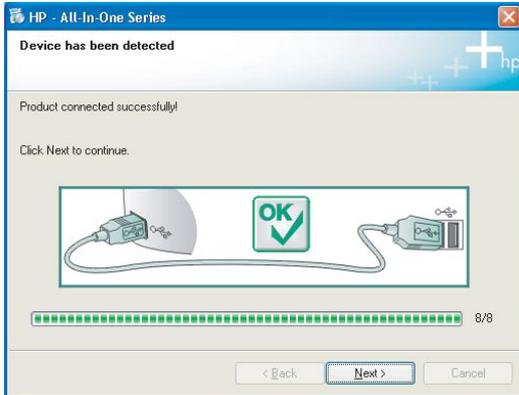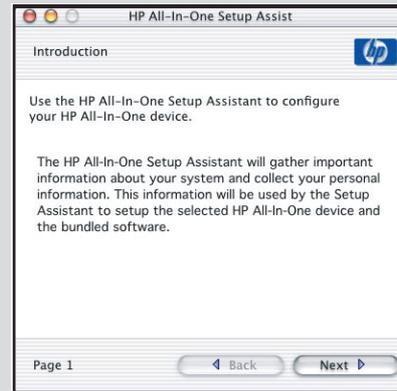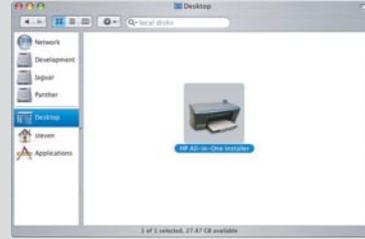
17 Continue software installation

Windows Users:

If you do not see this screen, see **Troubleshooting** in the last section. Follow the onscreen instructions. Complete the **Sign up now** screen.
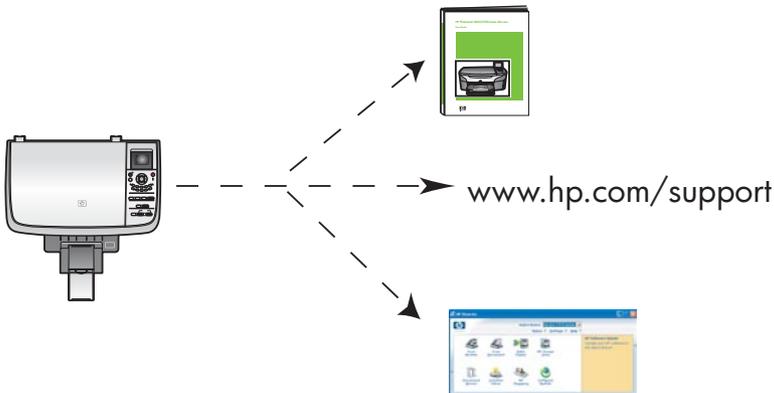
Macintosh Users:

a Double-click the **HP All-in-One installer** icon.

b Make sure you complete all screens, including the Setup Assistant.
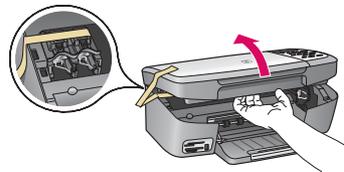
18 Congratulations!

www.hp.com/support

When you see the **Congratulations!** screen, you are ready to use your HP All-in-One.

See the User Guide or onscreen help to get started.
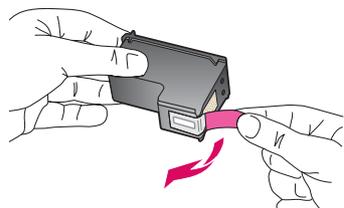
Troubleshooting

Q5584-90290

Problem: A **Carriage Jam** message appears.

Action: Open the access door. Remove the tape from inside. Turn the power off, and then wait one minute. Turn the power on again.

Problem: The **Check Print Cartridge** message appears after you insert print cartridges or the print cartridge alignment fails.

Action: Remove print cartridges. Make sure you remove all tape from copper contacts. Re-insert the cartridges, and then close the access door.

Problem: (Windows only) You did not see the screen telling you when to connect the USB cable.

Action: Remove, and then re-insert the HP All-in-One **Windows** CD. Refer to Step 15.

Problem: (Windows only) The **Microsoft Add Hardware** screen appears.

Action: Click **Cancel**. Unplug the USB cable, and then insert the HP All-in-One **Windows** CD. Refer to Steps 15 and 16.

Problem: (Windows only) **The Device Setup Has Failed To Complete** screen appears.

Action: Verify that the control panel overlay is firmly attached. Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Steps 4 and 16.

Problem: (Macintosh only) The Macintosh software does not install.

Action: Make sure the USB cable is plugged into the computer before installing the software. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Step 16.